

## **SoCal Day of HOPE VOLUNTEER GENERAL GUIDELINES**

### **Guest of Honor Principle (adopted from Convoy of Hope)**

Our goal is that every guest be valued, respected, and treated as a Guest of Honor. The love and compassion of Jesus Christ should be clearly expressed through our countenance, attitude, and actions. We must unconditionally love, accept, and serve each guest without regard for age, race, physical appearance, or spiritual condition. By simply being kind, compassionate, and merciful to one another, we can effectively display and model the love of Christ to guests—increasing their openness to the Gospel.

### **Child Volunteers**

Children 12 and under must remain in the company of a parent or guardian all day. Volunteers 13-17 years old may work in any area of service they choose. (Safety volunteers must be eighteen years of age or older.)

The Kids Zone is for guest use only. Volunteers are requested not to leave their children in this area.

### **Duration of the Outreach**

The outreach will continue until all the guests or groceries are gone; this typically occurs by early to midafternoon.

Volunteers are requested to stay for an additional one to two hours following the Volunteer Wrap-up Meeting to help clean the site.

### **Same Task All Day**

To ensure that we serve our guests effectively, volunteers are asked to stay in their area of service and continue in the same task all day. Team leaders will let the command center know if they need more volunteers and only the command center can switch volunteers around to ensure all areas are covered as best as possible.

### **Site Cleanup**

All volunteers are asked to remain on site for an additional one to two hours following the Volunteer Wrap-up Meeting to help with site cleanup.

### **Lunch**

It is recommended you bring light snacks. Due to the limited amount of meals the priority for Food Services will be serving guests. However if we are able to secure enough meals for everyone we will provide lunch for the volunteers. If you do not have a lunch or snacks with you and wish to break to go eat please notify your assigned area Team Leader so we can keep the area properly manned with volunteers.

### **Lost Children**

Lost children or parents looking for lost children should be escorted to the Kids Zone Recovery Area.

### **United In Worship Victory Celebration**

All volunteers are invited to the Post outreach Celebration. Please visit the [socaldayofhope.com](http://socaldayofhope.com) site for more information or call 855-673-HOPE (4673).